

## QUALITY AND ENVIRONMENT POLICY

### **AMBITION:**

We aim to be a leader in automotive surface treatment solutions by:

- being recognized as a qualitative, innovative, competitive and sustainable business partner,
- contributing actively to CO2 emission reduction and environment care,
- developing people, anchoring skills to ensure a flawless high pace growth.

### **MISSION:**

Our mission is to:

- create and offer high quality and innovative services, complying with legal constraints and Customers' requirements.
- ensure that Management Systems in Electropoli Group have been designed to keep continuous improvement and to be complied with world automotive standard IATF 16949 as well as ISO 14001. Our Policy is additionally enhanced by Electropoli Group Code of Ethics.

**COMMITMENTS:** We are fully engaged on the following items on which we bring the utmost care:

### **QUALITY AND CUSTOMER SATISFACTION**

- products of highest quality and with economically optimal prices,
- accomplishment of orders according to terms and conditions of contracts ,
- compliance of services and processes realization with legal and Customer's requirements,
- profitable production as an essential obligation for the satisfaction of customers, its staff and its shareholders
- Constructive and pro-active relationships with present and potential customers.

### **ENVIRONMENT AND SAFETY**

- real time supervision of machines and installations to minimize gas and dusts emission, taking care of right sewage management,
- sustainable environmental security for all Electropoli Group partners,
- promote of reuse, recycling and recovery of waste rather than destruction or burial,
- ensure compliance with laws, regulations and other requirements of our stakeholders,
- application of procedures and compliance with the rules to guarantee the safety of Electropoli Group employees as well as of their visitors.

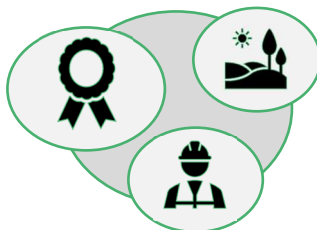
### **EMPLOYEES**

- steady employees professional qualifications improvement through Quality and Environment trainings,
- steady improvement of employees satisfaction for better work results,
- continuous improvement of company culture,
- strong support and trust from leading workers,
- motivation to secure employees loyalty for company.

### **INNOVATION AND DEVELOPMENT**

- using only state of the art technologies,
- research and implementation of new organizational and technical solutions in order to raise services quality, decrease their negative impact on environment, optimize costs and efficiency,
- effective using of tools and methods to permanently improve all company activities,
- Optimal automatization to ensure processes stability and efficiency,
- risk management as a base for danger impact prevention and chance for improvements.

Saint Priest, 04-01-2022



Nicolas DELAHEGUE  
President & CEO

Handwritten signature in blue ink, with the initials 'N.D.' written above it.